

# Adult Social Care and Public Health Committee Performance Report

**Quarter 2 2023/24** (July – Sept 2023)

This PDF may not be suitable to view for people with disabilities, users of assistive technology or mobile phone devices. If you need an accessible copy of this document, please contact <a href="wisadultcare@wirral.gov.uk">wirral.gov.uk</a>



## Table of Contents

1.0 Introduction	4
1.1 Introduction – Total number of people accessing ASC services	4
2.0 Care Market – Care Homes	5
2.1 Residential and Nursing Care – Total number of people	5
2.2 Residential and Nursing Care Over Time	5
2.3 Residential and Nursing – Current People by Service Type	ε
2.4 Residential and Nursing – People Location	7
2.5 Care Homes – Current Vacancy Rate	8
2.6 Care Homes – Care Quality Commission Inspection Ratings	g
2.7 Care Homes - Comments from ASCH Management	g
3.0 Direct payments	11
3.1 Direct Payments – Total number of People Receiving a Service	11
3.2 Direct Payments – Comments from ASCH Management	12
4.0 Care Market – Block Commitments:	13
4.1 Discharge to Assess – Total Number of People in care home beds block pure by either the Council or NHS Integrated Care Board	
4.2 Discharge to Assess – Average Length of Stay	14
4.3 Discharge to Assess – Vacancy Rate	15
4.4 Discharge to Assess – Comments from ASCH Management	15
4.5 Short Breaks – Total number and Occupancy Levels	16
4.6 Short breaks – Comments from ASCH Management	17
5.0 Care Market – Domiciliary Care and Reablement	18
5.1 Domiciliary Care – Total number of People	18
5.2 Domiciliary care - Comments from ASCH Management	19
5.3 Brokerage – Total Packages by Number of People	19
5.4 Reablement – Total Number of People	20
5.5 Reablement – End Reasons of Care Packages	21
5.6 Reablement – Length of Stay	22
5.7 Reablement – Comments from ASCH Management	22
6.0 Care Market – Specialist (Supported Living)	23
6.1 Supported Living – Total number of People	23
6.2 Supported Living – People Locations	24
6.3 Supported Living – Demographics	25
6.4 Supported Living - Comments from ASCH Management	25
7.0 Day Care	26
7.1 Day Care – Total number of people	26
7.2 Day Care – Services	27

7.3 Day care – Comments from ASCH Management	27
8.0 Shared Lives	28
8.1 Shared Lives – Total Number of people	28
9.0 Assistive Technology	29
9.1 Assistive Technology – Total number of people	29
10.0 Extra Care Housing	30
10.1 Extra Care Housing – Total number of people	30
10.2 Extra Care Housing - Services	31
11.0 Cheshire Wirral Partnership	32
11.1 Key Measures - monitored monthly	32
12.0 WCFT	33
12.1 Key Measures - monitored monthly	33
12.2 Comments from ASCH Management	34
13 Length of Stay report	35
13.1 Long Stay Patients	35
13.2 No Criteria to Reside	38
14 Deprivation of Liberty Safeguards (DOLS)	39
14.1 DOLS – Total number of people	39
14.2 DOLS - Total number of people deceased whilst subject to a DOLS process	40
	8.0 Shared Lives — Total Number of people

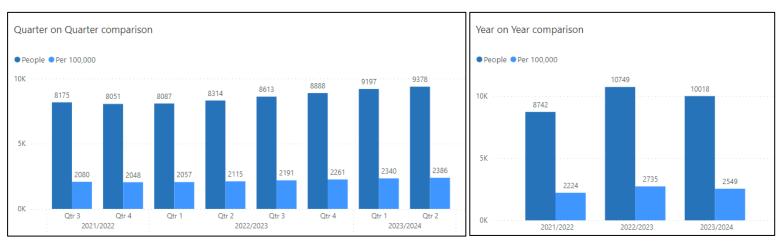
#### 1.0 Introduction

The Adult Care and Health Committee have requested a set of key intelligence related to key areas within Health and Care. This report supplies that information for review and discussion by members. If additional intelligence is required further development on reporting will be carried out.

#### 1.1 Introduction – Total number of people accessing ASC services



#### Data source: ContrOCC



The above quarter comparison chart shows the Number of people and the number per 100,000 accessing Adult Social Care Services as of Quarter 2 (01/07/2023 – 30/10/2023). This is also accompanied by a Year-On-Year comparison chart which shows the total number of people and the total number of people per 100,000 who have accessed Adult Social Care Services during the financial year, not at year end. Data Source: ContrOCC.

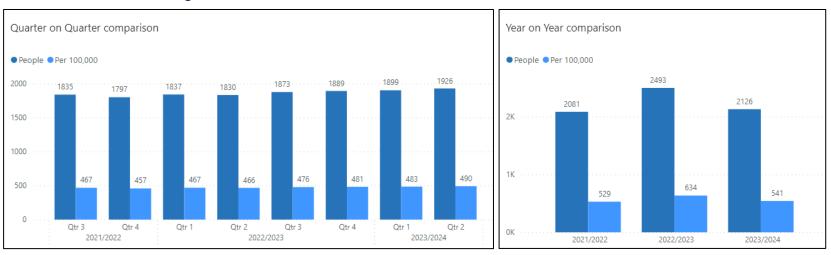
#### 2.0 Care Market - Care Homes

## 2.1 Residential and Nursing Care – Total number of people



Data Source: ContrOCC.

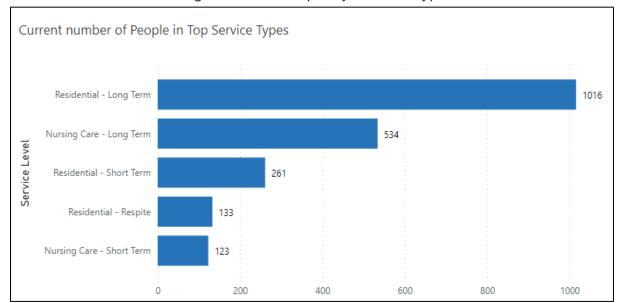
## 2.2 Residential and Nursing Care Over Time



The above quarter comparison chart shows the Number of people and the number per 100,000 who are in receipt of a Residential or Nursing service as of Quarter 2 (01/07/2023 – 30/10/2023). This is also accompanied by a Year-On-Year comparison chart which shows the total number of people and the total number of people per 100,000 who have received a Residential or Nursing service during the financial year, not at year end.

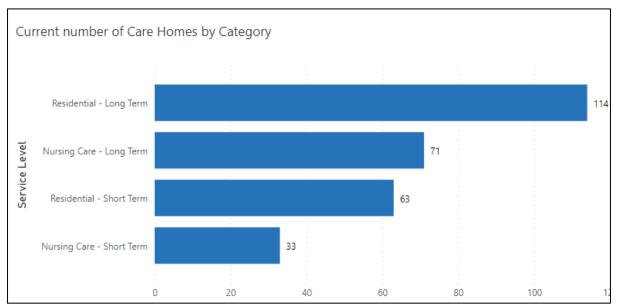
Data Source: ContrOCC.

#### 2.3 Residential and Nursing – Current People by Service Type



The above chart shows number of people in Residential and Nursing Care in Quarter 2 (01/07/2023 - 30/10/2023).

Data source: ContrOCC.

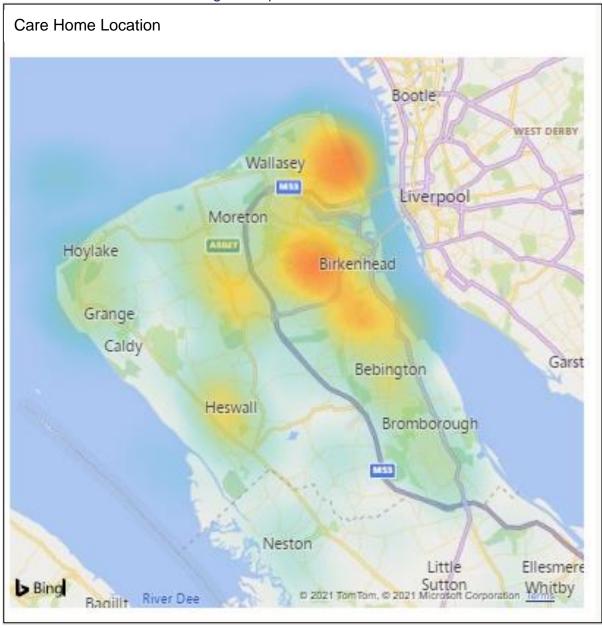


The above chart shows number of Care Homes by category in Residential and Nursing Care in Quarter 2 (01/07/2023 – 30/09/2023).

Please note, some homes may be counted twice if they offer multiple types of bed.

Data source: ContrOCC.

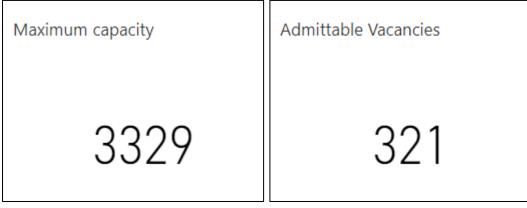
#### 2.4 Residential and Nursing – People Location

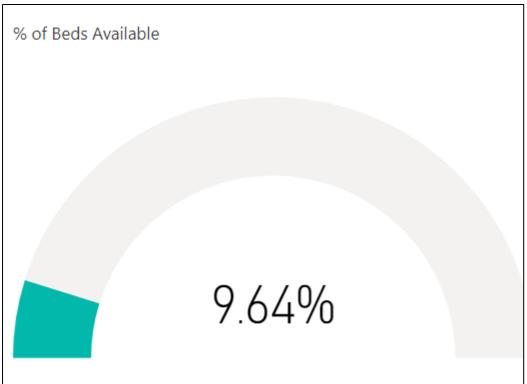


The heat map (a representation of data in the form of a map or diagram in which data values are represented as colours) shows the care home locations in Quarter 2 (01/07/2023 - 30/09/2023).

Data Source: Liquid Logic.

## 2.5 Care Homes – Current Vacancy Rate

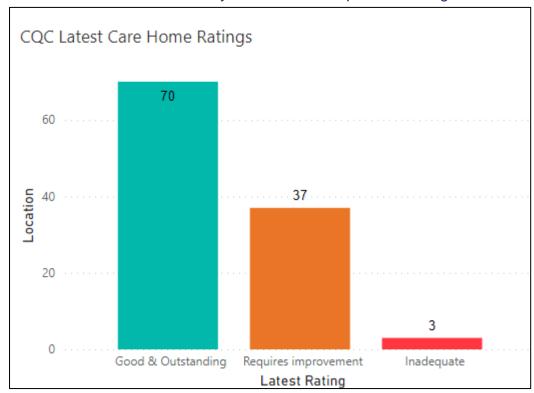




Data Source: NHS Capacity Tracker.

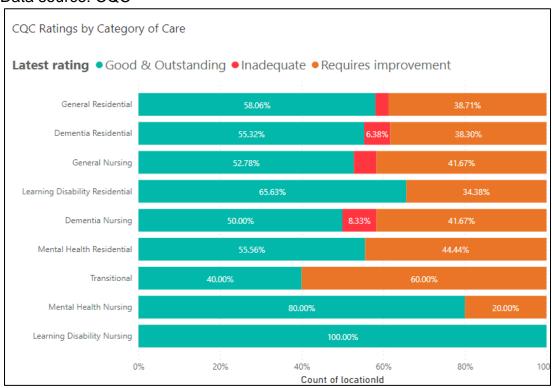
There is a capacity of 3329 places in care homes with a current vacancy rate as of 12/10/2023 of 9.64%.

#### 2.6 Care Homes – Care Quality Commission Inspection Ratings



The above chart shows the current rating of the care homes based on their last CQC inspection as of 12/10/2023.

Data source: CQC



The above chart shows the current rating of the care homes based on their last CQC inspection as of 12/10/2023.

Data source: NHS Capacity Tracker

2.7 Care Homes - Comments from ASCH Management

The number of long-term residential care home placements continues to be at a high level which may be due to system pressure in the acute trust and the recruitment and retention pressures and reduced capacity in the Domiciliary Care Market. Vacancy rates in care homes are at a similar level compared to the last report, and at a level that still demonstrates sufficient capacity.

The Quality Improvement Team continues to support those care homes who have received a rating of Inadequate or Requires Improvement by Care Quality Commission (CQC). By using the Councils Independent Quality Assessment Provider Assessment and Market Management Solutions (PAMMS) tool to target support, the team has seen an improvement during this reporting period and are in dialogue with CQC for reinspection of identified care homes.

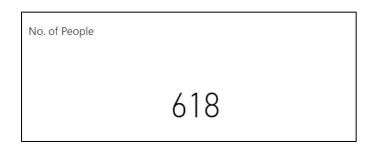
CQC are changing the way in which they monitor the quality of its registered services. It is implementing a single assessment framework. This is a phased implementation with the initial implementation starting in the South in November and reaching the North by March 2024.

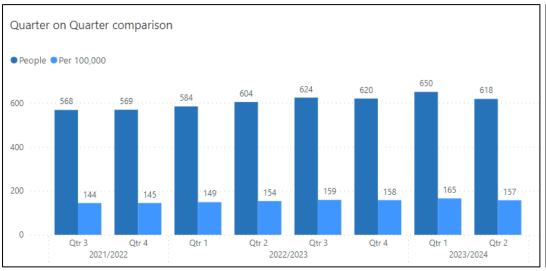
The single assessment framework aims to make judgements about quality more regularly, instead of only after an inspection as they do currently. Using evidence from a variety of sources and looking at any number of quality statements to do this. Their assessments will be more structured and transparent, using evidence categories and giving a score for what they find. The way they make decisions about ratings will be clearer and easier to understand.

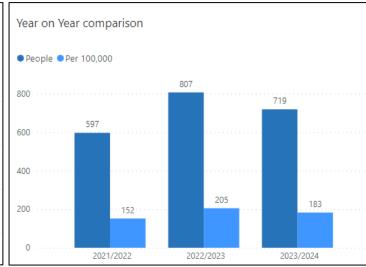
The number of homes closed to admissions in line with infection control measures is at a significantly lower level.

## 3.0 Direct payments

## 3.1 Direct Payments – Total number of People Receiving a Service







The above quarter comparison chart shows the Number of people and the number per 100,000 who are in receipt of a Direct Payment as of Quarter 2 (01/07/2023 – 30/09/2023). This is also accompanied by a Year-On-Year comparison chart which shows the total number of people and the total number of people per 100,000 who have received a Direct Payment during the financial year, not at year end. The number of people receiving direct payments as at 12/10/2023 is 618.

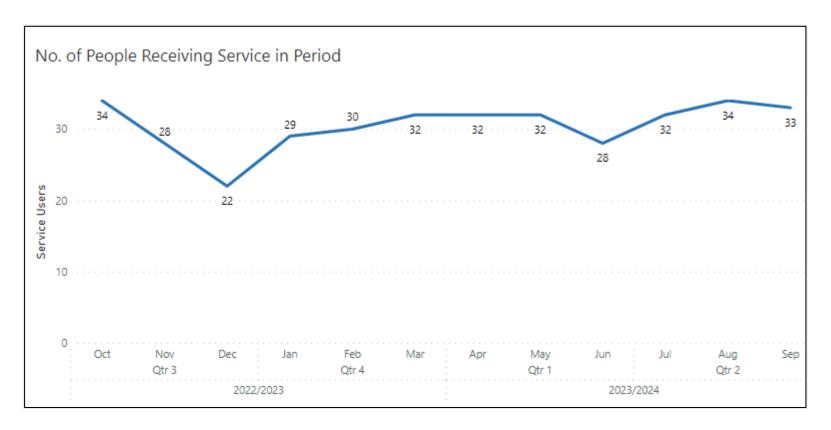
Data Source: ContrOCC.

## 3.2 Direct Payments – Comments from ASCH Management

Direct Payments are a good option for people to be more in control of their care and support arrangements and the majority of Direct Payments are now made with a pre-Paid Card. A review of Direct Payment support arrangements is set to be completed in March 2024.

#### 4.0 Care Market – Block Commitments:

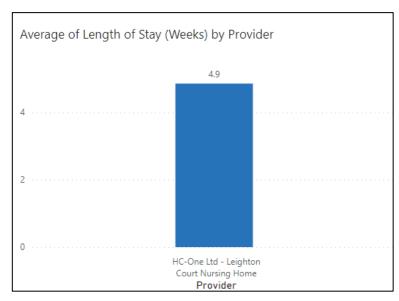
4.1 Discharge to Assess – Total Number of People in care home beds block purchased by either the Council or NHS Integrated Care Board



These are care home beds originally commissioned by the council and now funded by the NHS for people being discharged from hospital who need further rehabilitation and recovery as of Quarter 2 (01/07/2023 – 30/09/2023).

Data Source: ContrOCC.

## 4.2 Discharge to Assess – Average Length of Stay





The above charts show the average length of stay for the 22 D2A beds at Leighton Court as of Quarter 2 (01/07/2023 – 30/09/2023).

As you can see from the above line chart, the position is improving compared the previous quarters.

Data Source: ContrOCC.

#### 4.3 Discharge to Assess – Vacancy Rate

This data is currently unavailable. The ASC Performance team are building a report to rectify this.

This data is currently unavailable. The ASC P	enoma	ince team are	s building a re	port to rec
<u> Table 1 - Actual Bed Days</u>				
	_	Apr	May	Jun
		Apr		
Elderholme		251	214	194
Leighton Court		504	478	569
CICC		2018	2020	1920
Total		2773	2712	2683
Table 2 - Commissioned Bed Days				
	<b>—</b>	Apr	May	Jun
Elderholme		270	279	270
Leighton Court		660	682	660
CICC		2130	2201	2129
Total		3060	3162	3059
Table 3 - % Occupancy				
Tuble 3 70 Geedpaney				
		Apr	May	Jun
Elderholme		93%	77%	72%
Leighton Court		76%	70%	86%
CICC		95%	92%	90%
Total		91%	86%	88%

Data Source: WCFT.

## 4.4 Discharge to Assess – Comments from ASCH Management

In addition to the CICC services provided by NHS Community Health and Care Trust at the Clatterbridge Intermediate Care Centre, there are additional care home beds commissioned on a short term basis and funded by temporary additional funding. These are currently at Leighton Court, Elderholme and Park House.

## 4.5 Short Breaks – Total number and Occupancy Levels

No. of People

Total Short Break Days

178

3917

The cards show number of people receiving Short Breaks and total number of Short Break days as of 12/10/2023. Quarterly update.

Data Source: ContrOCC and Liquid Logic.

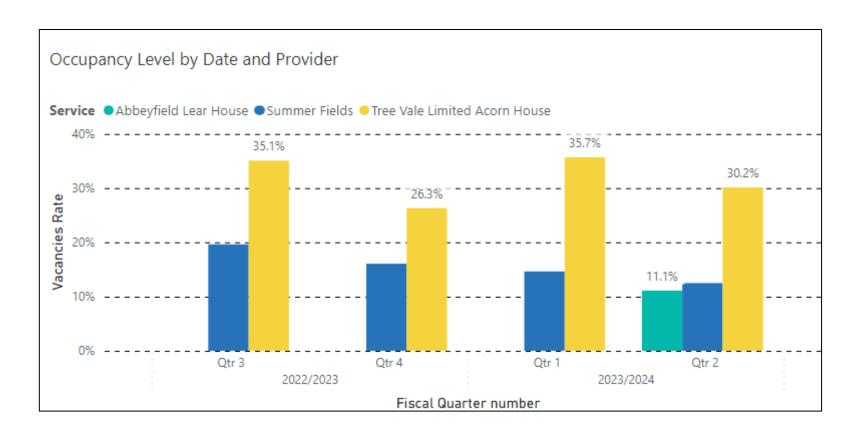
Acorn House Occupa...

Summer Fields Occup...

13%

The cards show current occupancy rates of Acorn House and Summer field respectively as of 12/10/2023. Quarterly update.

Data Source: ContrOCC and Liquid Logic.



The above chart shows the average occupancy rate by provider as of Quarter 2 (01/07/2023 - 30/09/2023).

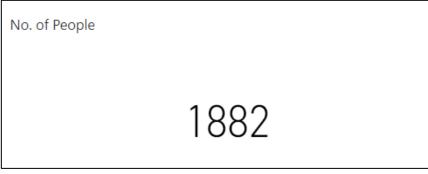
Data Source: ContrOCC and Liquid Logic.

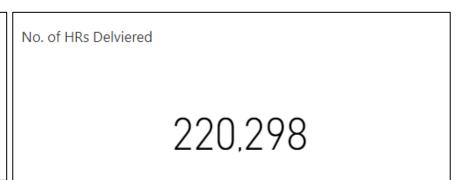
## 4.6 Short breaks – Comments from ASCH Management

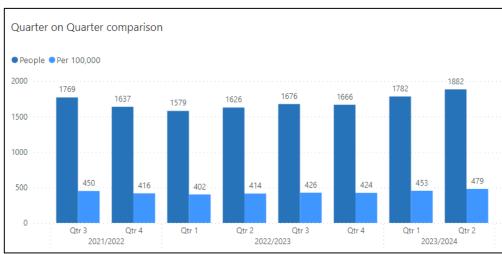
Short Breaks services provide valuable support to people and their carers. It is usual to have fluctuating occupancy levels between short stay bookings.

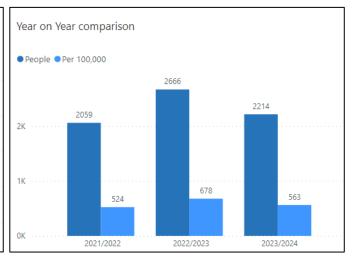
## 5.0 Care Market - Domiciliary Care and Reablement

## 5.1 Domiciliary Care - Total number of People









The above quarter comparison chart shows the Number of people and the number per 100,000 who are in receipt of a Domiciliary care service as of Quarter 2 (01/07/2023 - 30/09/2023). This is also accompanied by a Year-On-Year comparison chart which shows the total number of people and the total number of people per 100,000 who have received a Domiciliary care service during the financial year, not at year end.

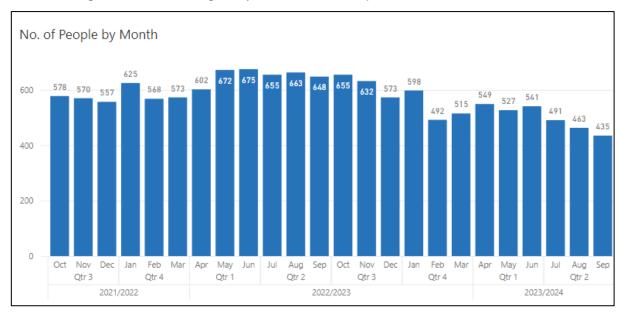
Data Source: ContrOCC and Liquid Logic.

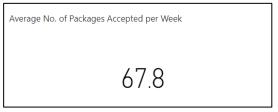
## 5.2 Domiciliary care - Comments from ASCH Management

These services support people to remain in their own home and to be as independent as possible, avoiding the need for alternative and more intensive care options.

The overall trend remains lower than the same period last year. This has been widely reported as being due to challenges with recruiting and retaining sufficient staff numbers. Work is taking place with the provider sector to support and to increase capacity. The data for the last quarter shows a small decrease in the number of people supported with domiciliary care packages compared to the previous quarter.

## 5.3 Brokerage – Total Packages by Number of People

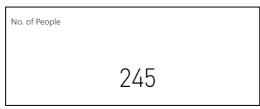


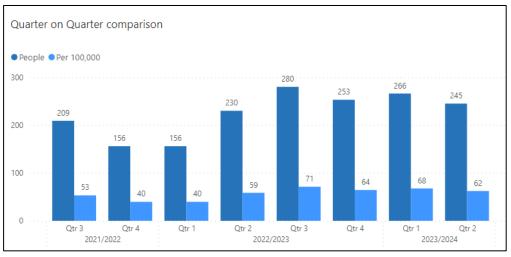


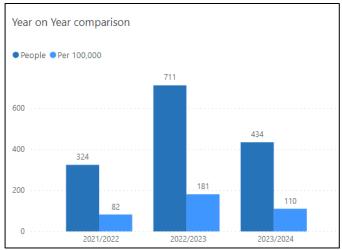
The above chart shows the Number of people who have received care packages via Brokerage as Quarter 2 (01/07/2023 – 30/09/2023).

Data source: Brokerage.

#### 5.4 Reablement – Total Number of People



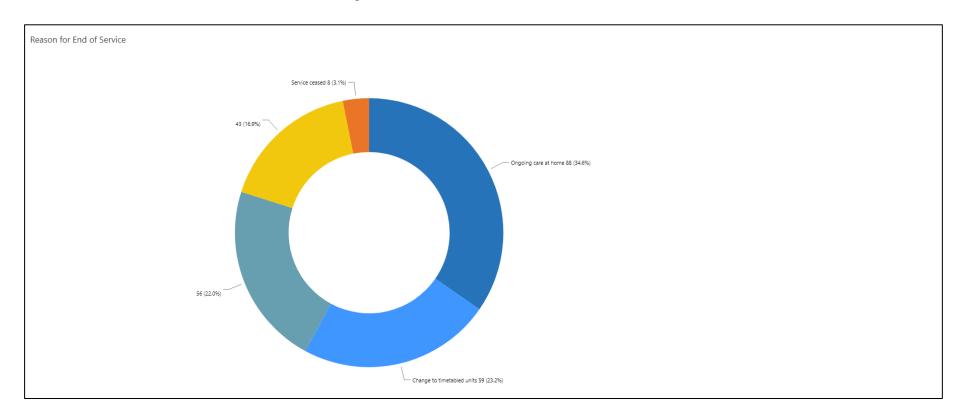




The above quarter comparison chart shows the Number of people and the number per 100,000 who are in receipt of a reablement service as of Quarter 2 (01/07/2023 – 30/09/2023). This is also accompanied by a Year-On-Year comparison chart which shows the total number of people and the total number of people per 100,000 who have received a reablement service during the financial year, not at year end.

As you can see in the year on year comparison, at the end of Q2 we're looking at a positive trajectory compared to the previous year. Data Source: ContrOCC.

# 5.5 Reablement – End Reasons of Care Packages

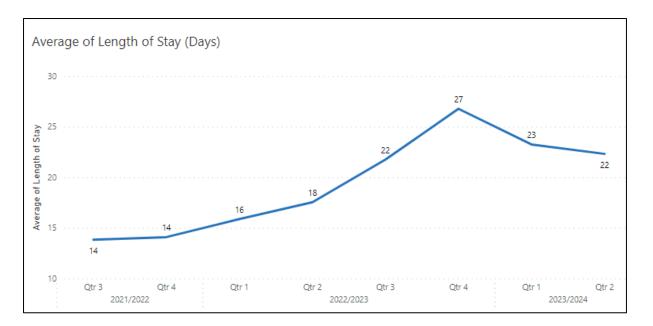


The above chart shows the end reasons of care packages as of Quarter 2 (01/07/2023 – 30/09/2023).

Data Source: Liquid Logic.

#### 5.6 Reablement – Length of Stay





The above chart shows the average length of stay in days as of Quarter 2 (01/07/2023 - 30/09/2023).

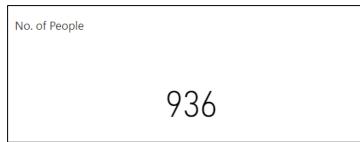
Data source: ContrOCC.

## 5.7 Reablement – Comments from ASCH Management

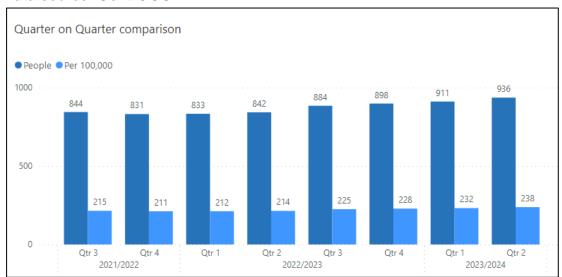
The number of days people receiving a service has seen a decrease since the last quarter. The expansion of Home First is seeing an impact on from hospital discharges. The development of the council's community reablement model (Brand name AbleMe will focus on prevention and should see a further decrease in the number of days reduced over time.

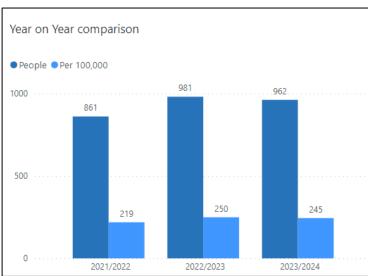
## 6.0 Care Market – Specialist (Supported Living)

## 6.1 Supported Living – Total number of People



Data source: ContrOCC.

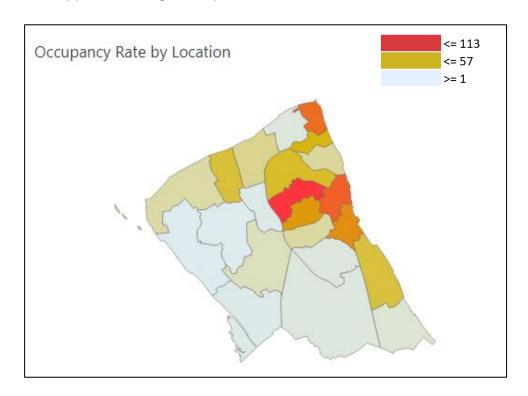




The above quarter comparison chart shows the Number of people and the number per 100,000 who are in Supported Living as of Quarter 2 (01/07/2023 – 30/09/2023). This is also accompanied by a Year-On-Year comparison chart which shows the total number of people and the total number of people per 100,000 who have received a Supported Living service during the financial year.

Data source: ContrOCC.

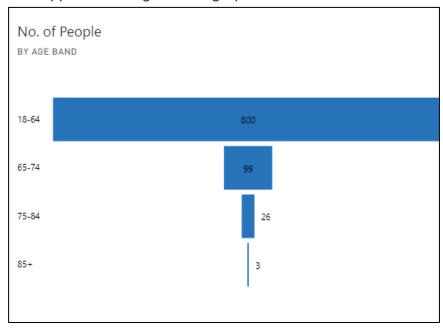
# 6.2 Supported Living – People Locations



The above map shows the occupancy rate for Supported Living as of Quarter 2 (01/07/2023 – 30/09/2023) by ward.

Data Source: ContrOCC.

## 6.3 Supported Living - Demographics



The above visual shows the Age band for Supported Living as of Quarter 2 (01/07/2023 – 30/09/2023).

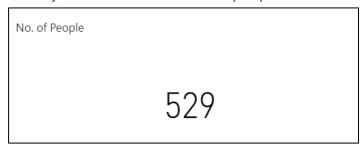
Data Source: ContrOCC.

## 6.4 Supported Living - Comments from ASCH Management

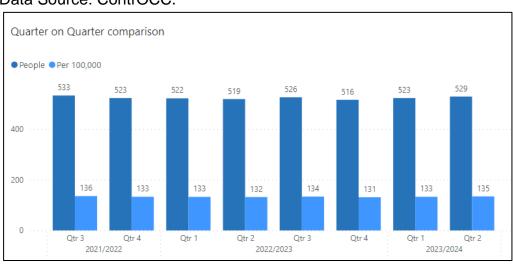
The data shows that the number of people living in Supported Independent Living is relatively static, due to people having long term tenancy-based accommodation.

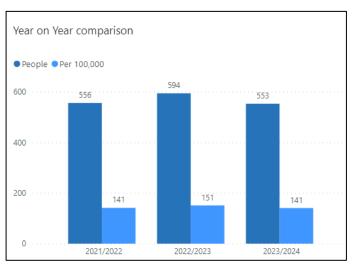
## 7.0 Day Care

#### 7.1 Day Care – Total number of people



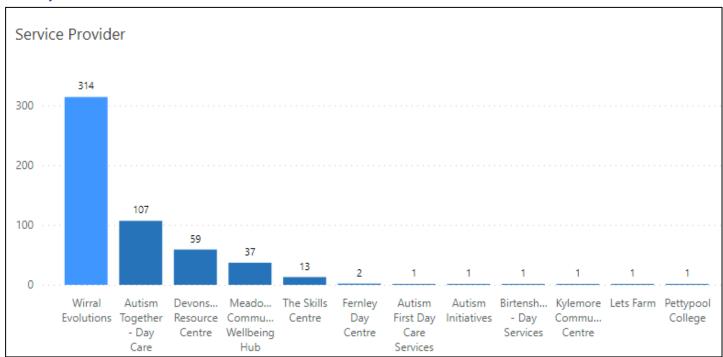
#### Data Source: ContrOCC.





The above quarter comparison chart shows the Number of people and the number per 100,000 who are in receipt of Day Care Services (including independent Day Care Services) as of Quarter 2 (01/07/2023 – 30/09/2023). This is also accompanied by a Year-On-Year comparison chart which shows the total number of people and the total number of people per 100,000 who have received a Day Care Services (including independent Day Care Services) service during the financial year, not at year end. Data Source: ContrOCC.

#### 7.2 Day Care - Services



The above chart shows the number of people receiving Day Care Services (including independent Day Care Services) broken down into each service provider as of Quarter 2 (01/07/2023 – 30/09/2023). This number may appear slightly higher than the total number of people accessing Day Care services. This is because one person may use multiple services within the quarter. Wirral Evolutions Day Services has been highlighted in a lighter shade of blue to all the other Independent Day Care Services to differentiate it from the rest.

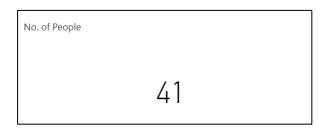
Data source: ContrOCC.

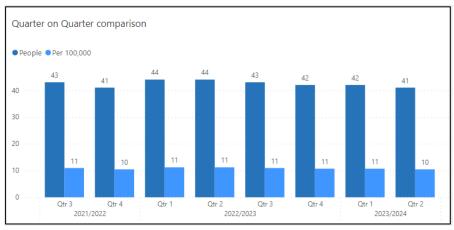
#### 7.3 Day care - Comments from ASCH Management

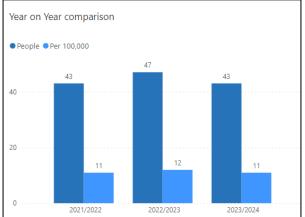
The data shows that the number of people attending day care provision is relatively static with the Councils inhouse service providing a largest percentage (58.36%) of the provision.

#### 8.0 Shared Lives

## 8.1 Shared Lives – Total Number of people





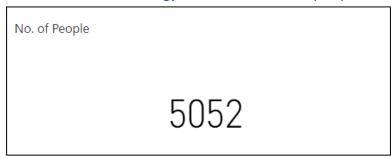


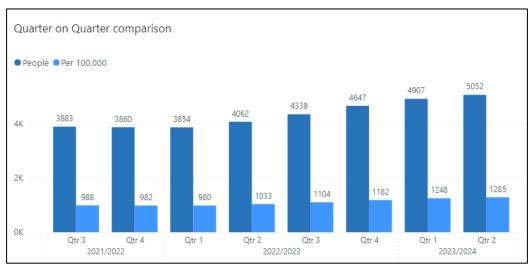
The above quarter comparison chart shows the Number of people and the number per 100,000 who are in receipt of Shared Lives as of Quarter 2 (01/07/2023 – 30/09/2023). This is also accompanied by a Year-On-Year comparison chart which shows the total number of people and the total number of people per 100,000 who have received a Shared Lives service during the financial year, not at year end.

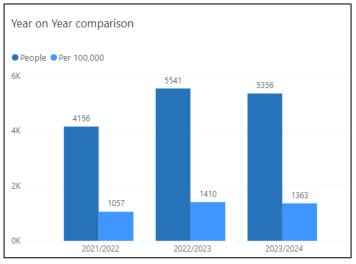
Data source: ContrOCC.

## 9.0 Assistive Technology

## 9.1 Assistive Technology – Total number of people



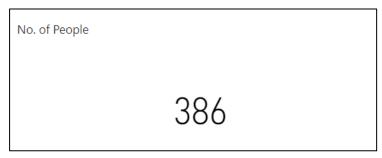


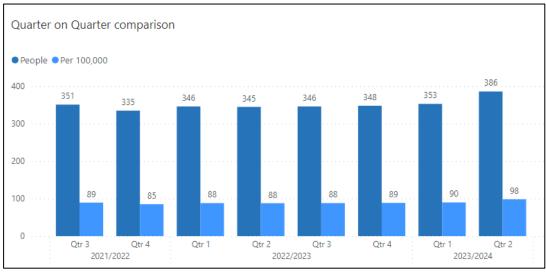


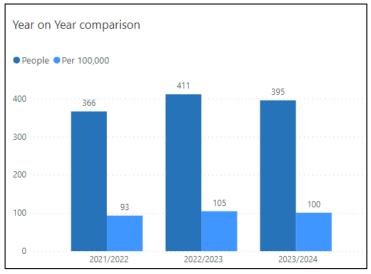
Assistive technology is a range of technology-based solutions including sensors, alarms, reminder systems and falls detectors to support people to live independently and to manage risks associated with their needs. The above quarter comparison chart shows the Number of people and the number per 100,000 who are in receipt of Assistive Technology as of Quarter 2 (01/07/2023 – 30/09/2023). This is also accompanied by a Year-On-Year comparison chart which shows the total number of people and the total number of people per 100,000 who have received an Assistive Technology service during the financial year, not at year end. Data source: ContrOCC.

## 10.0 Extra Care Housing

#### 10.1 Extra Care Housing – Total number of people



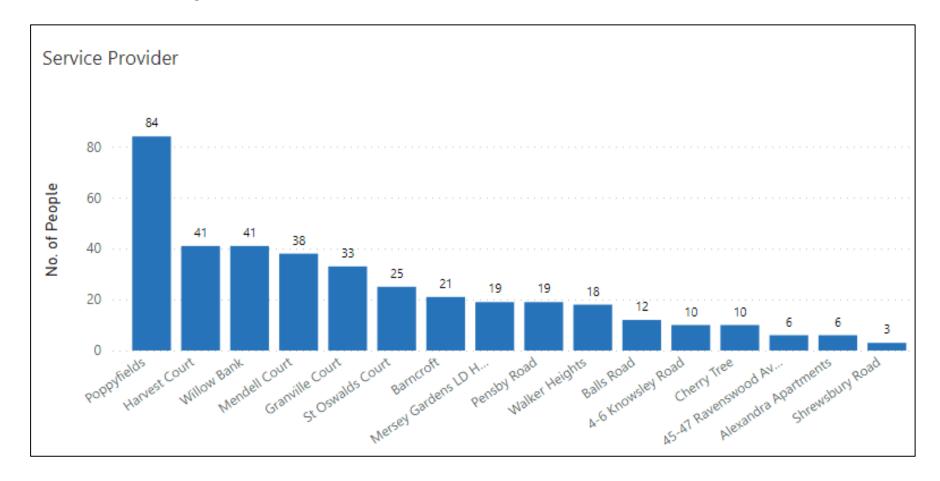




The above quarter comparison chart shows the Number of people and the number per 100,000 who are in receipt of an Extra Care Housing service as of Quarter 2 (01/07/2023 – 30/09/2023). This is also accompanied by a Year-On-Year comparison chart which shows the total number of people and the total number of people per 100,000 who have received an Extra Care Housing service during the financial year, not at year end.

Data source: ContrOCC.

## 10.2 Extra Care Housing - Services



The above chart shows the number of people receiving Extra Care Housing per provider as of Quarter 2 (01/07/2023 – 30/09/2023).

Data source: ContrOCC.

## 11.0 Cheshire Wirral Partnership

# 11.1 Key Measures - monitored monthly

Due to the timescales involved this is the most recently available data. The ASC Performance team are building a report to rectify this.

No	Description	Green	Amber	Red	Target	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	YTD From Aug
KPI 1	% of initial contacts through to completion of assessment within 28 days	>=80%	>=70% <=80%	<70%				88%	86%	95%	89%	92%	90%		93%	96%	93%	87%	92%	90.0%
			To	otal Assessm	ents Completed within 28 Days	18	18	23	25	19	24	36	27	20	27	24	27	26	23	278
					<b>Total Completed Assessments</b>	24	24	26	29	20	27	39	30	26	29	25	29	30	25	309
KPI 2	% of safeguarding concerns (Contacts) initiated by CWP within 5 days (exc. EDT)	>=99%	<99% >=95%	<95%		94%				94%	93%	100%	95%	93%	96%	94%			98%	96%
			Total Safe		cerns Completed within 5 Days	47	38	57	58	82	41	63	38	54	51	45	55	80	80	647
				Total Saf	eguarding Concerns Completed	50	40	59	59	87	44	63	40	58	53	48	56	84	82	674
KPI 3	% of safeguarding enquiries concluded within 28 days	>=80%	<80% >=60%	<60%				90%	100%	62%	88%	79%			85%	67%			75%	78%
			Total Safegu		iries Completed within 28 Days	8	12	9	13	13	29	19	16	16	11	12	11	9	15	164
				Total Saf	eguarding Enquiries Completed	12	17	10	13	21	33	24	21	21	13	18	14	12	20	210
								:		1		1								
KPI 4	% of individuals who have had an annual review completed	>= 70%	<70% >= 60%	<60%		74%	84%	84%	84%	87%	86%	86%	86%	85%	81%	80%	76%	70%	74%	74%
					Forecast Total Reviews	847	962	959	960	992	981	982	985	970	932	914	861	797	837	837
					Total Reviews Required	1140	1141	1139	1137	1141	1141	1143	1142	1143	1147	1147	1134	1134	1130	1,130
KPI 5	% of care packages activated (in Liquidlogic) in advance of service start date (exc. Block services)	>= 65%	<65% >=50%	<50%		47%		37%	28%	37%	25%	34%	43%	39%	48%	42%	48%	43%	45%	40%
		Total nun	nber of care	packages ac	tivated in advance of start date	48	37	27	22	21	26	44	49	49	57	38	45	57	50	458
				Total nun	nber of care packages activated	103	74	73	80	57	105	131	114	126	119	90	94	132	110	1,158
								:												
KPI 6	% of adults with a learning disability who live in their own home or with their family	>88%	<88% >= 80%	<80%															81%	82%
						410	410	416	419	417	420	421	420	419	422	420	411	412	410	4,591
						500	499	507	510	509	512	515	513	514	519	516	506	507	504	5,625

Data Source: CWP.

## 12.0 WCFT

# 12.1 Key Measures - monitored monthly

Due to the timescales involved this is the most recently available data. The ASC Performance team are building a report to rectify this

dult 9	Social Care KPIs and Activity Mesures			. ор о. с		, t j t.													
tuuit t	Social care it is and Activity Mesares																		
	Description	Green	Amber	Red	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	YTD
KPI 1	% of initial contacts through to completion of assessment within 28 days	>=80%	<80% >= 70%	<70%	74.7%		74.6%		78.4%	81.4%	84.9%		82.7%	81.4%	76.9%	75.3%		75.7%	76.3%
		Total A		s Completed thin 28 Days	216	208	258	264	243	288	299	243	292	258	309	277	239	228	744
		Total A	Assessments	s Completed	289	283	346	360	310	354	352	314	353	317	402	368	306	301	975
KPI 1a	% of initial contacts through to completion of assessment within 28 days (3 Conversations)	>=80%	<80% >= 70%	<70%	56.4%	41.0%	54.5%	31.7%	47.5%	38.1%	48.5%	41.5%	56.3%	58.6%	50.5%	60.4%	56.0%	49.4%	55.5%
	assessment within 20 days is conversations/	Total Assessments Completed within 28 Days			44	16	36	19	19	16	32	27	36	51	53	58	42	42	142
		Total A	ssessments (3	78	39	66	60	40	42	66	65	64	87	105	96	75	85	256	
KPI 2	% of safeguarding concerns (Contacts) completed within 5 Days	>=99%	<99% >=95%	<95%	99.7%	100%	99%	99%	98%	98%	96%	95%	99%	98%	99%	99%	99%	98%	98%
	·		number of s completed w	329	267	274	322	275	283	258	227	239	242	285	265	307	347	919	
		Total	number of s concern	330	268	276	324	280	289	270	238	242	248	288	269	309	355	933	
КРІ З	% of safeguarding enquiries concluded within 28 days	>=80%	<80% >=60%	<60%	50%	57%	51%	56%	45%	72%	45%	44%	28%	45%	59%	61%	48%	50%	53%
	uuys	Enquirie	Enquiries Closed within 28 Days Total Enquiries Closed Total New Enquiries			17 30 33	26 51 57	23 41 49	22 49 40	23 32 60	22 49 47	24 54 28	11 40 31	21 47 29	20 34 51	23 38 27	21 44 33	18 36 38	62 118 98
KPI 4	% of individuals who have had an annual review completed	>=70%	<70% >=60%	<60%	55%	53%	54%	53%	50%	50%	52%	54%	50%	47%	47%	46%	46%	44%	44%
		Total nun		ews forecast e completed	3218	3091	3138	3086	2904	2890	2980	3121	2884	2702	2705	3065	3000	2921	2,921
	Total number of people in receipt					5832	5824	5822	5807	5806	5786	5784	5776	5771	5765	6606	6582	6565	6,565

Adult Social Care KPIs and Activity Mesures																			
No	Description	Green	Amber	Red	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	YTD
KPI 6	% of adults with a learning disability who live in their own home or with their family	>=88%	<88% >=70%	<70%	95%	95%	94%	95%	95%	95%	95%	95%	95%	94%	95%	95%	95%	95%	95%
		Total numb with a le their	444	444	446	451	455	461	468	473	479	478	481	462	464	464	1,390		
		Total numb with a lear of a long	460	469	472	476	480	486	495	499	506	506	508	488	490	491	1,469		
KPI 7	% of older people who were still at home 91 days after discharge from hospital into reablement / rehabilitation services	>=83%	<83% >=81%	<81%	100%	89%	88%	100%	100%	85%	80%	90%	79%	86%	88%	86%	89%	91%	88%
		Total nui 91 da hosptial in	18	8	14	17	11	17	28	37	22	25	23	24	24	21	69		
			er of people spital into a	discharged reablement service		9	16	17	11	20	35	41	28	29	26	28	27	23	78

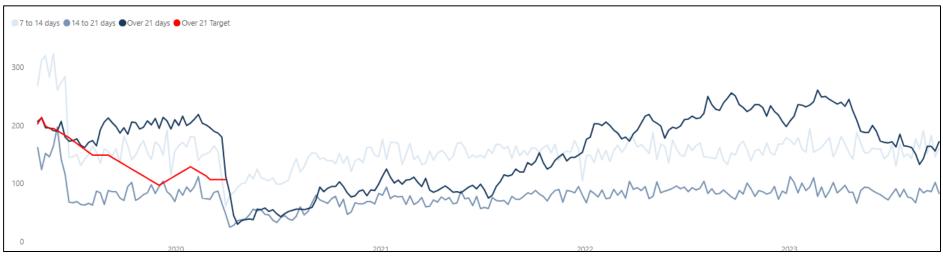
Data Source: WCFT

## 12.2 Comments from ASCH Management

The range of performance measures and KPIs are monitored regularly through internal reporting and through contract discussions. Action is taken where needed to address any areas identified where performance can be strengthened.

#### 13 Length of Stay report

## 13.1 Long Stay Patients



This analysis measures 7 to 14 days, 14 to 21 days and Over 21 days by period.

- Each of the three series decreased from 04/30/2019 to 09/26/2023, with 14 to 21 days falling the most (49%) and Over 21 days falling the least (17%) over that time frame.
- Over 21 days trended upward the most in the final period. On the other hand, 14 to 21 days trended downward the most.
- Of the three series, the strongest relationship was between 14 to 21 days and 7 to 14 days, which had a strong positive correlation, suggesting that as one (14 to 21 days) increases, so does the other (7 to 14 days), or vice versa.

## For 14 to 21 days:

- Average 14 to 21 days was 79.68 across all 231 periods.
- Values ranged from 25 (04/07/2020) to 197 (06/04/2019).
- 14 to 21 days decreased by 49% over the course of the series and ended on a promising note, decreasing in the final period.

- The largest single decline on a percentage basis occurred in 04/07/2020 (-47%). However, the largest single decline on an absolute basis occurred in 06/11/2019 (-55).
- The largest net improvement was from 06/04/2019 to 04/07/2020, when 14 to 21 days decreased by 172 (87%). This net decline was more than two times larger than the overall movement of the entire series.
- Contrasting with the overall decrease, the largest net growth was from 04/07/2020 to 01/03/2023, when 14 to 21 days rose by 87 (348%).
- 14 to 21 days experienced cyclicality, repeating each cycle about every 115.5 periods. There was also a pattern of smaller cycles that repeated about every 33 periods.
- 14 to 21 days had a significant positive peak between 05/07/2019 (124) and 08/06/2019 (63), rising to 197 in 06/04/2019.
- 14 to 21 days was lower than 7 to 14 days over the entire series, lower by 75.99 on average. 14 to 21 days was less than Over 21 days 96% of the time (lower by 79.32 on average).

## For Over 21 days:

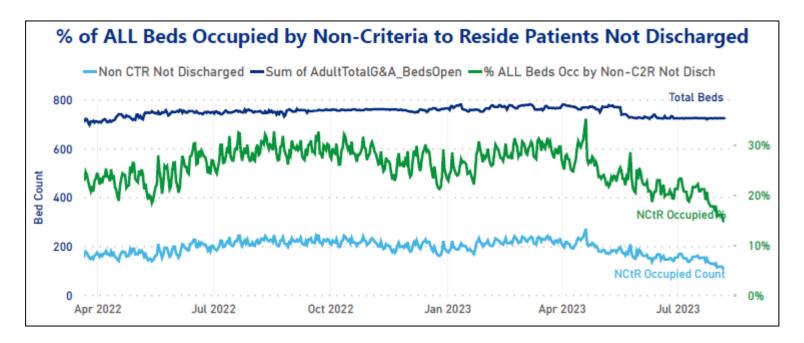
- Average Over 21 days was 159 across all 231 periods.
- Values ranged from 30 (04/21/2020) to 261 (02/21/2023).
- Over 21 days decreased by 17% over the course of the series but ended with an upward trend, increasing in the final period.
- The largest single decline on a percentage basis occurred in 04/14/2020 (-46%). However, the largest single decline on an absolute basis occurred in 03/31/2020 (-68).
- Contrasting with the overall decrease, the largest net growth was from 04/21/2020 to 02/21/2023, when Over 21 days increased by 231 (770%).
- The largest net decline was from 02/11/2020 to 04/21/2020, when Over 21 days decreased by 189 (86%).
- Over 21 days experienced cyclicality, repeating each cycle about every 115.5 periods. There was also a pattern of smaller cycles that repeated about every 77 periods.
- Over 21 days had a significant dip between 02/11/2020 and 06/09/2020, starting at 219, falling all the way to 30 at 04/21/2020 and ending slightly higher at 58.
- Over 21 days was most closely correlated with 14 to 21 days, suggesting that as one (Over 21 days) increases, the other (14 to 21 days) generally does too, or vice versa.
- Over 21 days was greater than 7 to 14 days 56% of the time (higher by 3.33 on average).

## For 7 to 14 days:

- Average 7 to 14 days was 155.66 across all 231 periods.
- The minimum value was 61 (03/31/2020) and the maximum was 324 (05/28/2019).
- 7 to 14 days decreased by 40% over the course of the series but ended on a bad note, increasing in the final period.
- The largest single decline occurred in 06/25/2019 (-49%).
- The largest net improvement was from 05/28/2019 to 03/31/2020, when 7 to 14 days fell by 263 (81%). This net improvement was more than two times larger than the overall movement of the entire series.
- Contrasting with the overall decrease, the largest net growth was from 03/31/2020 to 02/07/2023, when 7 to 14 days rose by 134 (220%).
- 7 to 14 days experienced cyclicality, repeating each cycle about every 115.5 periods. There was also a pattern of smaller cycles that repeated about every 38.5 periods.
- 7 to 14 days was higher than 14 to 21 days over the entire series, higher by 75.99 on average. 7 to 14 days was less than Over 21 days 56% of the time (lower by 3.33 on average).

Data source: NHS - 13/07/2023

#### 13.2 No Criteria to Reside



The above chart shows Non-Criteria to Reside data from the Wirral University Teaching Hospital (WUTH) NHS Foundation Trust. These are people who currently reside in a hospital bed and no longer meet the clinical criteria to reside there.

The green line represents % of beds occupied by Non-Criteria to Reside patients who have not been discharged, which is currently 22.9% of all beds.

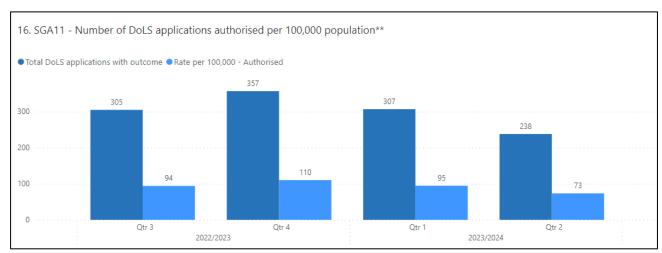
The light blue line represent the number of beds occupied by Non-Criteria to Reside patients who have not been discharged.

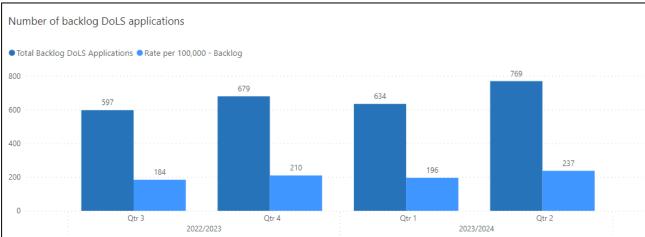
The dark blue line represents the target % of how many beds should be occupied by Non-Criteria to Reside patients.

Data Source: Cheshire and Mersey NHS Integrated Care Board

## 14 Deprivation of Liberty Safeguards (DOLS)

## 14.1 DOLS – Total number of people

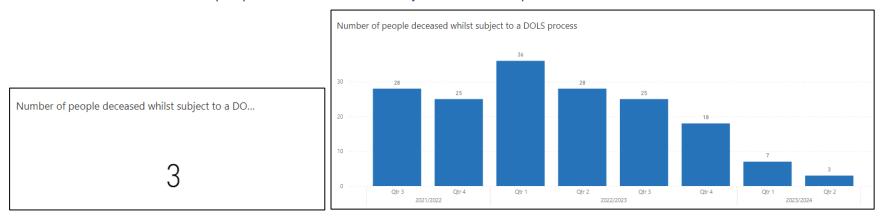




The above quarter comparison charts show the number of DOLs applications received & the number of DOLS applications received per 100,000 people as well as the number of DOLS applications authorised & the number of DOLS applications authorised per 100,000 respectively as of Quarter 2 (01/07/2023 – 30/09/2023).

Data Source: Liquid Logic.

## 14.2 DOLS – Total number of people deceased whilst subject to a DOLS process.



The above quarter comparison chart shows the number of people deceased whilst subject to a DOLS process as of Quarter 2 (01/07/2023 – 30/09/2023).

Data Source: Liquid Logic.